

Request for Erasure of Retained Personal Data in JAL Group Airlines' Possession

(For customers in the EU/EEA)

Please fill out this Form below and send to Personal Information Handling Desk with documents required for confirmation of identification as described below.

[Please send to] Japan Airlines, Co.,Ltd. Personal Information Handling Desk, 2-4-11 Higashi-Shinagawa, Shinagawa-ku, Tokyo, 140-8637

Information of the Individual (Principal)	
Name	Birth Day / /
Address	Zip Code
Telephone	
Remarks	Please notice here in case of changing address and/or family name registered in JAL.

Information of Representative (If acting through the representative)	
Relationship to the Principal: ①Parental Authority ②Guardian ③Voluntary representative	
Name	Birth Day / /
Address	Zip Code
Telephone	

Documents required for confirmation

① Documents to confirm identification of the person making this request.
Please enclose a copy of one of the following documents. In case the address is not written by a public entity on the documents above, please attach a certified copy of the residence certificate or the original copy of the foreign resident registration (issued within 3 months prior to the request)

1. Driver's license
2. Passport
3. Health insurance certificate
4. any other document issued by a public agency that can be used to confirm the identity of the customer

② In case of requesting by a person with parental authority
In addition to above ①, Document that confirms the representative has parental authority

③ In case of requesting by guardian
In addition to above ①, Document that confirms the representative is a guardian of an adult

④ In case of requesting by statutory agent
In addition to above ①, Document that proves the representative is a statutory agent

⑤ In case of requesting by voluntary representative
In addition to above ①, Letter of proxy (signed by data subject)

Details of Erasure request

The retained personal data concerning this request (Please describe as concrete as possible)

The reason of the request for erasure

Handling of this Form

Personal information obtained through the request using this form is used only to respond to the request. We shall destroy this form and other attached documents 3 months after our reply. In case we decide not to erase the retained personal data, we will inform you of the reason.

Attention:

Please note that this form is accepted only by mail.
We will not accept it in flights or at counters.