



**Japan Airlines Co.,Ltd.**

NRE Tennozu Bldg. 19F  
4-11, Higashi-shinagawa 2 chome  
Shinagawa-ku, Tokyo 140-8637  
Tel: +81 3-5460-5747 / Fax: +81 3-5460-5859

JALCARGO-INFO-18-043E  
20 SEPTEMBER, 2018

Dear Valued Customer,

Japan Airlines Co., Ltd.

**Update of Kansai International Airport Cargo Operation**

Thank you for your support and patronage of JALCARGO. We have resumed cargo handling in Kansai International Airport (KIX) from 14 September with limited service, and after some more restorations, now we are ready to update cargo handling in below condition from 21 September.

1) Flight information

Please see our web page.

<http://www.jal.com/index.html>

-The company has announced that all scheduled JAL Group flights will resume operations from 21 September.

2) Cargo & Mail to be handled

All shipments **except** below can be handled.

- Domestic departure Cargo/Mail (arrival Cargo/Mail is available)
- International SAL Mail
- Perishable shipment
- J-SPEED (other J-PRODUCTS is available)
- Shipments require fumigation

[Notes]

- \* Cold storage except for above shipments is available.
- \* Dangerous Goods (DGR) are accepted.
- \* Trucking to/from KIX is partially available. Please ask our sales office for details.

3) Export Cargo/Mail handling (Acceptance)

Location: JAL Export Warehouse

Opening hours: 9:00-22:00

Phone: +81-72-455-3150

Cut time for departure shipments:

Except Dangerous Goods: 2 hours before departure

Dangerous Goods:

Flights before 15:00 - the day before flight

Flights after 15:00 – 3 hours before departure

\*We can accept shipments for those bookings which have been booked on the same day or the following day as the flight departure.

Ex) If booked flight is on Monday, the shipments can be accepted either Sunday or Monday.

\*Depending on the warehouse situation, shipments might be offloaded.

4) Import Cargo/Mail handling (Delivery)

Location: JAL Import Warehouse

Opening hours: 8:30-24:00

Phone: +81-72-455-3160

Sincerely yours,