



**Japan Airlines Co.,Ltd.**

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JALCARGO-INFO-18-037E  
14 SEPTEMBER, 2018

Dear Valued Customer,

Japan Airlines Co., Ltd.

**Reopen of Kansai International Airport Cargo Operation**

Thank you for your support and patronage of JALCARGO. We have been suspending cargo handling in Kansai International Airport (KIX) due to the damages to the facilities and equipment caused by Typhoon Jebi, however after some restorations, we become ready to resume cargo handling in KIX in below condition.

1) Flight information

Please see our web page.

<http://www.jal.com/index.html>

2) Cargo & Mail to be handled

Import: International Cargo and Mail (excludes SAL) which is carried by JAL international passenger flights arriving at KIX and delivered at KIX.

Export: International Cargo and Mail (excludes SAL) which is accepted at KIX and carried by JAL international passenger flights departing from KIX.

Transit shipments through KIX by international JAL passenger flights are available.

Below shipments can **NOT** be handled at this time yet.

-Shipments require trucking to/from other airports in Japan

-Shipments require temperature control (including shipments with Dry Ice (ICE) and perishables (PER))

-Shipments require quarantine

-Pets or animals (AVI)

-Valuable cargo (VAL)

-J PRODUCTS

-Shipments require security screening in JAL KIX warehouse.

\* Dangerous Goods (DGR) are accepted.

3) Reopen date

Import Cargo/Mail: We can handle arriving JAL flights on/after September 15th, Saturday.

Export Cargo/Mail: We can handle departing JAL flights on/after September 15th, Saturday.

4) Export Cargo handling (Acceptance)

Location: JAL Export Warehouse

Opening hours: 9:00-22:00

Phone: +81-72-455-3150

Cut time for departure shipments:

Except Dangerous Goods: 2 hours before departure

Dangerous Goods:

Flights before 15:00 - the day before flight

Flights after 15:00 – 3 hours before departure

\*We can accept shipments for those bookings which have been booked on the same day or the following day as the flight departure.

Ex) If booked flight is on Monday, the shipments can be accepted either Sunday or Monday.

\*Depending on the warehouse situation, shipments might be offloaded.

5) Import Cargo handling (Delivery)

Location: JAL Import Warehouse

Opening hours: 8:30-24:00

Phone: +81-72-455-3160

Sincerely yours,