



Japan Airlines Co.,Ltd.

NRE Tennozu Bldg. 19F
4-11, Higashi-shinagawa 2 chome
Shinagawa-ku, Tokyo 140-8637
Tel: 03-5460-5747 / Fax: 03-5460-5859

JALCARGO-INFO-18-025

30 AUGUST, 2018

Dear Valued Customer,

Japan Airlines Co., Ltd.

Temporary change of requirement for dog acceptance

Thank you for your support and patronage of JALCARGO. We would like to inform a temporary change of requirement for dog acceptance as below, since there were cases dogs broke thier crates and ran away at airports.

We would appreciate your understanding and cooperation.

- Details -

1. Applicable breeds of dogs

All breeds of dogs weighing over 5.00kgs

2. Requirement for acceptance

Only container made of metal can be accepted. (*)

(*) All parts such as joint and lock shall be made of metal, excluding parts which don't affect strength of container, for example food or water tray.

3. Applicable period

Effective from flights departing on 10 September 2018, until further notice

End