



October 1st, 2020

Dear Valued customers,

Japan Airlines Co, Ltd.

【Notice of Recovery】 Temporary system failure

Please be informed that tracing services on JALCARGO HP is now back to normal.
Please accept our apologies for any inconvenience.

■ The period of the system failure

2020/9/29 (Tue) 16:00PM JST ~ 2020/10/1 (Thu) 1:00AM JST

■ Affected services

- Shipment tracing by AWB
- Operation search (Today's International Flights, Flight Status Information)
- Flight Schedule search
- JALCARGO Tracing Mail Service

End