

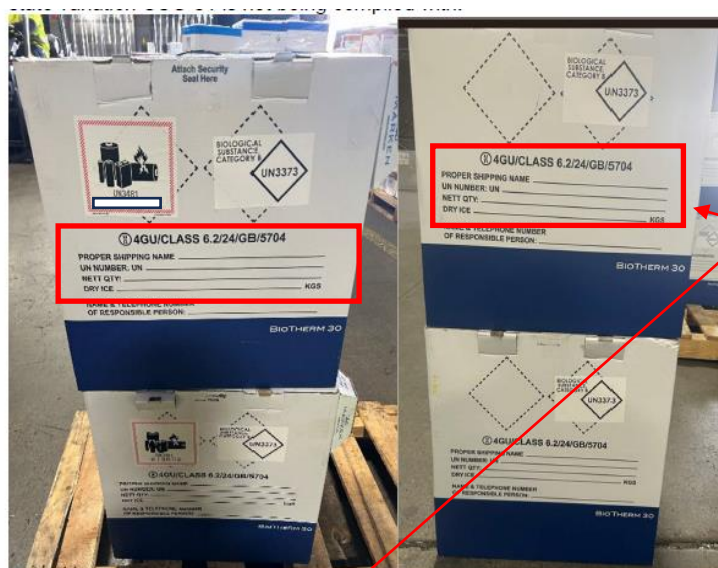
Dear Valued Customers,

### **Prohibited Marking on Packages Containing Dangerous Goods**

We thank you for your continued support to JALCARGO.

In January of this year, an audit on the handling of dangerous goods was conducted by the Federal Aviation Administration (FAA) at one of our cargo facilities. During the audit, it was pointed out that the markings on the packages for dangerous goods shown below, which were accepted and transported by JAL, were in violation of US regulations.

#### **Packages in which violation was found**



The packages contained UN3481, Lithium ion batteries contained in equipment, and UN3373, Biological substance Category B. The markings for these dangerous goods were properly made by the shipper.

Meanwhile, there were printed words:

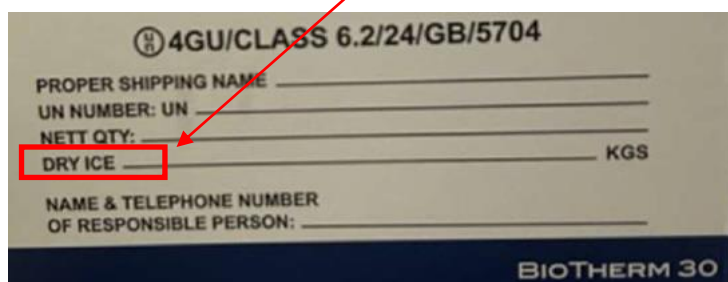
**“DRY ICE \_\_\_\_\_ KGS”**

on the packages, though the packages did not contain dry ice, which were pointed out as improper markings by an FAA inspector.

#### **The Regulations that were violated**

**49CFR** (Code of Federal Regulations for the transport of dangerous goods)

**§172.303 (a)** No person may offer for transportation or transport a package which is marked with the proper shipping name, the identification number of a hazardous material or any other markings indicating that the material is hazardous (e.g., RQ, INHALATION HAZARD) unless the package contains the identified hazardous material or its residue.



Removing or obliterating irrelevant markings on packages or overpacks containing dangerous goods is one of the "Shipper's Specific Responsibilities" stipulated in the Dangerous Goods Regulations, so please be sure to take this into consideration when preparing dangerous goods packages.

We appreciate your continued understanding and cooperation in ensuring the safe operation of dangerous goods.

For any inquiries regarding this issue, please contact us by email at [webmastercargo@jal.com](mailto:webmastercargo@jal.com)

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