

## What is JTMS (JALCARGO Tracing Mail Service) ?

### Service Flow



\* Smart-phone is also available to request JTMS.

**Request JTMS from this web page .**

Type in the required information (Master AWB number, e-mail address).



**The current shipment status is sent by e-mail.**

Your shipment status information (at the time of request) is sent to your e-mail address automatically.



**The updated shipment status is sent, each time.**

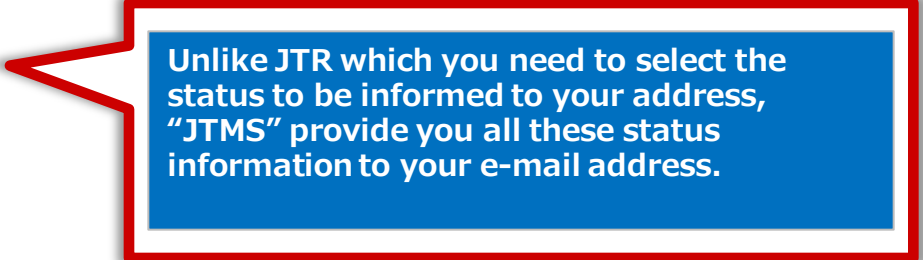
When shipment status changes, the new status information will be sent to your e-mail address each time.

## ■ Types of Shipment for JTMS

J TEMP/J SOLUTIONS PHARMA/J SPEED/J EXPRESS/J CARE/J SOLUTIONS ART/J PRIORITY

## ■ Status to be informed

Booked on a flight  
Cargo acceptance  
Flight Departed (include Estimated Time of Arrival)  
Flight Arrived  
Cargo check-in completed  
Cargo ready for delivery  
Customs cleared  
Cargo delivered



Unlike JTR which you need to select the status to be informed to your address, "JTMS" provide you all these status information to your e-mail address.

## ■ How to use JTMS

Type in your master AWB number in the section for "Request JTMS".

Type in your e-mail address to receive the status information. Other e-mail addresses(up to 10) can be registered.

As soon as your request is received, the requested shipment status at that time will be sent to the specified e-mail address automatically.

Whenever the shipment status is changed, the new shipment status will be sent by e-mail accordingly. That way, JTMS helps you to keep track of your shipment in real-time.

## Request JTMS

Type in the required information in the section provided below, then press OK.

AWB Number

Your e-mail address

Status information will be sent to your e-mail address. If you would also like us to send the information to other e-mail addresses, please fill in below. (Max.10)

OK ▶

## Request JTMS

Click this button in JALCARGO Web site, initial screen.

**JTMSをリクエストする**

下記に必要事項を入力し、OKボタンをクリックしてください。

▼先方への宛先番号  
\*半角数字で1桁9桁1311234567890番号を入力してください

▼お客様の電子メールアドレスを入力してください

▼お客様の電子メールアドレス以外のアドレス/ステータス情報の送信もご希望の場合は、下記に電子メールアドレスを入力してください(最大10件まで)

OK

※ページのトップ

システムメンテナンス | 企業情報 | フリスコース | 予約情報 | 採用情報 | サイト利用案内 | お問い合わせ | 個人情報保護

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Type-in desired AWB number and your e-mail address to receive the status information.

Confirmation e-mail

Status info mail will be sent at each status.

**JTMS受付のサンプルメール**

From: [No-reply-JAL@jal.com](mailto:No-reply-JAL@jal.com)  
To: [participantaddress@xyz.com](mailto:participantaddress@xyz.com)  
Subject: JTMS - JAL CARGO Tracing Mail Service

<Acceptance Message>

AWB: 131-46333560  
Request Accepted

JTMS requested by email address

Air Waybill Number: 131-46333560  
Origin: NRT  
Destination: JFK  
Pieces: 10 Weight: 100kg

SPC: JSP

Routing Info:

Airport	Flight	Departure/Arrival (Local)	Loading ULD
NRT	JL0006/17APR	11:10S Scheduled	
JFK		17APR 11:05S Scheduled	

Thank you for requesting our JTMS-JAL CARGO Tracing Mail Service

JTMS is an innovative service which offers real-time monitoring of your time conscious freight.  
From now, if "Request Accepted" is shown below the AWB Number in the Acceptance Message above, any change in the status of that freight will be automatically reported to you by email.  
[Notice]

**NRT-FRA-DTM で252P/1649.2KのJSP貨物が運送完了した場合**

AWB - Total Pieces (T252) Departed on flights from NRT/FRA and customs cleared at DTM  
From: [No-reply-JAL@jal.com](mailto:No-reply-JAL@jal.com)  
To: [participantaddress@xyz.com](mailto:participantaddress@xyz.com)  
Subject: JTMS: 131-46392221/DLV (Cargo delivered)

FSU/6  
131-46039221T/TM/T252K1649.2  
DEP/L9462/18APR/FRADTM/T252/A0157-N/S0700-N

(Description of above message)  
- Basic information of shipment  
Air Waybill Number: 131-46039221  
Origin: TYO  
Destination: DTM  
Quantity: Total 252 pc(s) / 1649.2kg

- Status information of shipment  
Status: Cargo delivered  
Flight: JL 9462/18APR FRA-DTM  
Quantity: All 252pc(s)  
Flight Actual Departure Time: 1932  
Flight Scheduled Arrival Time: 0700

(Status Summary)  
Air Waybill Number: 131-46039221  
Origin: NRT  
Destination: DTM  
Pieces: 252 Weight: 1649.2kg

SLAC: 1  
SPC: JSP

Routing Info:  
Acceptance Info: NRT 17APR 19:51  
Airport Flight Departure/Arrival (Local)  
NRT JL 407/18APR 12:05 Departed  
Status: Booked on a flight  
Status: Cargo acceptance

FRA 18APR 19:32 Arrived  
JL9462/18APR 01:57 Departed

DTM 18APR 07:00 Arrived  
Status: Cargo check-in completed  
Status: Cargo ready for delivery  
Status: Customs cleared  
Status: Cargo delivered

Delivery Info: Cargo delivered 18APR 14:23

J-Products Info: NRT 15C/No Damage  
FRA 15C/No Damage  
DTM 15C/No Damage  
Customs: 1L Permit to proceed authorized

J-PRO情報(温度/DMGの有無)

貨物の基本情報

現在のStatus情報

メール受信時点における予約からのStatus経過一覧

befor

after

for Part Shipment 63pc(s)

Airport	Flight	Departure/Arrival (Local)	Loading ULD
NRT	JL0407/18APR	18APR 12:05	Departed
Status: Manifested on a flight			
Status: Arrived on a flight			
FRA	18APR	17:25	Arrived
*	JL9462/18APR	19APR 01:57	Departed
Status: Departed on a flight			
DTM	19APR	07:00S	Scheduled

Other Status Information :

Status : Manifested on a flight  
Flight : JL407/18APR NRT-FRA  
Quantity : All 252pc(s)/1649.2kg  
Flight Scheduled Departure Time : 1215L

Status : Arrived on a flight  
Flight : JL407/18APR  
Place : FRA  
Quantity : Part Shipment 63pc(s)

Status : Arrived on a flight  
Flight : JL407/18APR

Status : Departed on a flight  
Flight : JL9462/18APR FRA-DTM  
Quantity : Part Shipment 94pc(s)  
Flight Actual Departure Time : 2100L  
Flight Estimated Arrival Time : 0600L + 1

**New mail layout is simple and easy to understand your shipment status at a glance.**

Routing Info for Part Shipment 63 pc(s)  
Acceptance Info: NRT 17APR 19:51

Airport	Flight	Departur/Arrival(Local)
NRT	JL407/18APR	18APR 12:05 Departed
Status: Booked on a flight		
Status: Cargo acceptance		
Status: Departed on a flight		
Status: Flight arrived		
Status: Cargo check-in completed		
Status: Cargo ready for delivery		
Status: Cargo-delivered		
Status: Customs cleared		
FRA	18APR	17:25 Arrived
*	JL9462/18APR	19APR 01:57 Departed
Status: Booked on a flight		
Status: Cargo acceptance		
Status: Departed on a flight		
Status: Flight arrived		
DTM	19APR	7:00S Scheduled

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Routing Info for Part Shipment 189 pc(s)  
Acceptance Info: NRT 17APR 19:51

Airport	Flight	Departur/Arrival(Local)
NRT	JL407/19APR	19APR 12:00 Scheduled
Status: Booked on a flight		
Status: Cargo acceptance		
FRA	19APR	01:00 Scheduled
Status: Booked on a flight		
Status: Cargo acceptance		
DTM	19APR	7:00S Scheduled