

# JAL CARGO



**Japan Airlines Co.,Ltd.**

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15 December, 2017

Dear Valued Customers

Japan Airlines Co., Ltd.

## **【Introduction】JALCARGO Tracing Mail Service (JTMS)**

We thank you for your continued support to JAL CARGO.

Please be advised that JALCARGO has restarted “JALCARGO Tracing Mail Service (JTMS)” as follows.

JALCARGO will continuously strive to enhance the customers’ s convenience, and would appreciate your continued support.

### **【Name of the service】**

JALCARGO Tracing Mail Service (JTMS)

### **【Types of Shipment for JTMS】**

All J PRODUCTS shipments

J TEMP° /J SOLUTIONS PHARMA/J SPEED/J EXPRESS/J CARE/J SOLUTIONS ART/

J PRIORITY/J SOLUTIONS WHEEL

### **【Outline of the service】**

JALCARGO will provide the latest shipment status per MAWB by JALCARGO Tracing Mail Service (JTMS) by e-mail.

### **【Date of recommencement of the service】**

15 December, 2017

### **【Hot to Use JTMS】**

a) Type in your master AWB number in the section for “Request JTMS”.

b) Type in your e-mail address to receive the status information. Other e-mail addresss(up to 10) can be registered.

As soon as your request is received, the requested shipment status at that time will be sent to the specified e-mail address automatically.

c) Whenever the shipment status is changed , the new shipment status will be sent by e-mail accordingly.

That way, JTMS helps you to keep track of your shipment in real-time.

End