



JALCARGO Receives the Highest “Diamond Award” in 2015 Air Cargo Excellence Survey by Air Cargo World

JALCARGO received the Diamond Award for two years in a row in the 2015 Air Cargo Excellence Survey conducted by Air Cargo World ※, in recognition of its first place ranking in the “annual handling volume of 400,000 tons ~ 999,999 tons” category.

※ Air Cargo World

A major air logistics magazine founded in 1942. About 24,000 copies are issued every month. Its wide range of readership consists of air freight operators, cargo businesses, shippers, etc. in the US and over one hundred countries and regions worldwide. <http://www.aircargoworld.com/>

Scores in “400,000 tons~999,999 tons” category

	Customer Service	Performance	Value	IT	Overall	Award
Japan Airlines	106	111	110	115	111	DIAMOND
X Airlines	103	107	107	113	107	PLATINUM
Y Airlines	108	107	106	105	107	GOLD

【Method of evaluation】

The survey, conducted since 2005, is divided into Carriers and Airports. In the survey of Carriers, around 60 carriers are surveyed, of which 15 carriers are grouped in the “400,000 tons ~ 999,999 tons” category.

Forwarders around the globe evaluate the airlines from four perspectives and provide their overall evaluation.

- Customer Service
- Performance
- Value
- Information Technology

Awards are decided based on the total score. A presentation ceremony is held at the annual IATA World Cargo Symposium conference.

JALCARGO will continuously strive to meet the customers’ needs and provide the world’s finest cargo transport services.