

To Our Valued Customers

Japan Airlines Co., Ltd.

Renewal of J PRODUCTS (Notice)

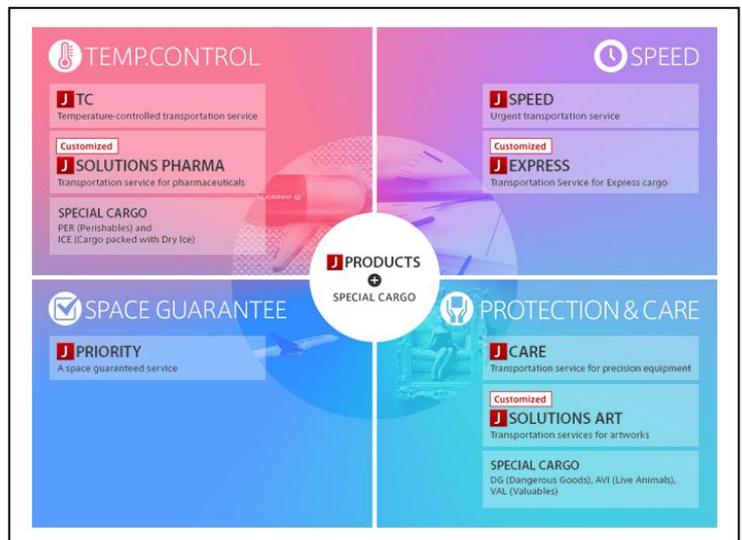
Thank you for your continued support of JALCARGO.

Please be informed that JAL has renewed its valued-added transport services, J PRODUCTS, which have enjoyed the strong patronage of many customers over the years. We have reorganized the grouping of our services and added new services to increase customer convenience and ease and user-friendliness.

JAL will continuously strive to enhance the customers' convenience, and would appreciate your continued support.

– Details –

1. Commencement of Handling
From August 5, 2013
2. New Categories
Four new categories based on the customers' shipping needs:
TEMP. CONTROL
SPEED
PRODUCT & CARE
SPACE GUARANTEE
3. New Products
 - ① J TEMP°



A product providing advanced temperature-controlled services to meet a wide range of shipping needs by using diversified special transport equipment.

Well-trained experienced staff will ensure the highest quality of cargo handling.

※Due to the launch of J TEMP°, J COOL will be discontinued.

② J EXPRESS

A product for handling Express cargo according to the customers' shipping needs.

Shipments will be handled according to the customers' requested acceptance closing time, Ready to Deliver time, etc. (We will check feasibility of meeting requested handling times in advance.)

For details, please visit JALCARGO's webpage <http://www.jal.co.jp/en/jalcargo/>.