



November 5, 2010

Dear Valued Customers,

Japan Airlines International Co.,Ltd.

Changes of the US regulations regarding USG-12 - Emergency Contact on Shipper's Declaration for Dangerous Goods (Amendment)

The new US DOT Emergency Response Requirements (49 CFR Part 172.201, Part 172.604) became effective on October 1st, 2010. And we informed you of the new requirements in our guidance document "Changes of the US regulations regarding USG-12 - Emergency Contact on Shipper's Declaration for Dangerous Goods (dated September 24, 2010)".

Recently, US DOT provided us with clarification on the requirements. We, therefore, would like to amend our document as follow.

The text of clarification provided by US DOT can be viewed at: [USDOT PHMSA Latest News](#).

In addition to the current USG-12 in the 51st edition of the IATA Dangerous Goods Regulations, the following requirements must be met:

1. Shipper's Declaration for Dangerous Goods must include the following identifying information immediately before, after, above, or below the emergency response telephone number.
 - When a shipper [shown on the shipper's declaration](#) is also the emergency response information provider (ERI provider), [there is no requirement to add any additional information in association with the emergency response telephone number.](#) ~~the name of the emergency response information provider must be shown. (If assigned, the contract number or other identifier is also acceptable.)~~
 - When a shipper uses an agency or organization as the ERI provider [and the shipper shown on the shipper's declaration is not the person who appoints the ERI provider](#), the name of the person who appoints the ERI provider, or the contract number or unique identifier assigned by the ERI provider must be shown.
2. Emergency Response telephone number must not fail to include "+" (plus) sign, country codes and city codes (or area codes in the US) for international call.

Note: Although international access code in the US is allowed to show in stead of "+" sign, please be kindly requested to use "+" sign for a call outside the US.

<p>Example:</p> <ul style="list-style-type: none">● Emergency contact: Nikko Taro +81-3-xxxx-xxxx● 24-hour number: +81-3-xxxx-xxxx Contract number 777-300

As announced by the Operator Variation JL-11, please be kindly requested to provide an emergency contact telephone number preceded by the words "Emergency Contact" or "24-hour number" on the declaration, even when shipment is not to, from, or through the US.

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