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Dear Valued Customers,

Japan Airlines

Handling of Cargo Including Recalled Lithium Batteries

We thank you for your continued support to JAL CARGO.

Recently large scale recall of laptop PC was announced by one of major manufacturers in Japan. This recall was due to several fire incidents from battery pack used on these PCs.

This is to remind you that lithium batteries subject to recall, and products using such defective lithium batteries are forbidden for transport as air cargo under IATA Dangerous Goods Regulations.

Your understanding and cooperation in strict compliance to Dangerous Goods Regulations will be highly appreciated.

Handling of Cargo including Recalled Lithium Batteries

Content of IATA DGR Special Provision A154 is as below.

A154 Lithium batteries identified by the manufacturer as being defective for safety reasons, or that have been damaged, that have the potential of producing a dangerous evolution of heat, fire or short circuit are forbidden for transport (e.g. those being returned to the manufacturer for safety reasons).

Following above provision, **Japan Airlines cannot accept or transport any shipments containing recalled lithium batteries**. Please pay attention to this provision when you prepare, book and tender your shipments to Japan Airlines.

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